



YOUR CREDIT
UNION OWNED
SOLUTIONS SOURCE



TopNotch Collections System

TopNotch, EPL's Overdue Account Collections system, uses web-browser technology to effectively manage your delinquent and written off accounts. Seamlessly interfacing to i-POWER, TopNotch provides the up-to-the-minute information that is critical to a successful collections effort. TopNotch is powered by EPL's partner company Guthrie Phillips Group (GPG),

Product Features

- Manage delinquent and charged-off accounts.
- Display key information on a single screen.
- Highlight user-defined account status indicators.
- Allocate loans to work queues automatically based on user-specified client or account information.
- Prioritize loans/clients for follow-up with standard and user-defined triggers.
- Retain a complete history of all follow-up activities.
- Many loan analysis and collector productivity reports.
- Full custom reporting capability using virtually all data fields in the system.
- Track promises to pay.
- Produce letters and e-mails.
- Access accounts via a flexible and powerful "Super Search" feature.

Integration Benefits

- Nightly download imports all delinquent and charged off accounts from i-POWER into Topnotch and automatically assigns accounts to a work queue.
- Real-time refresh brings in the most up-to-date account information as an account is worked.
- Single sign-on enables secure, user-friendly transition between Topnotch and i-POWER.
- Smooth conversion process imports data from existing Muscle or Collections Plus systems.